Appendix 1: Refreshed Carers Programme Timeline – August 2020

Quarter 2 July, Aug, Sept 2020	Quarter 3 Oct, Nov Dec 2020	Quarter 4 Jan, Feb, Mar 2021	Quarter 1 Apr, May, June 2021
PMO: Governance Reset: Establish Carers Programme Project Group - reports into ASC Project Assurance Meeting (PAM) 17th Sept & then into Health and Wellbeing Board	Monthly Project Group Meeting with highlight Report to PAM: 15th October 19th November 3rd December 1/4 highlight report to Health and Wellbeing Board	Monthly Project Group Meeting with highlight Report to PAM 1/4 highlight report to Health and Wellbeing Board	Monthly Project Group Meeting with highlight Report to PAM 1/4 highlight report to Health and Wellbeing Board
WS1: Review of the Carer Strategy	Coproduction work for the strategy	Consultation work for the strategy	Refreshed Carer Strategy
WS2: Assistive Technology (AT) requirements for carers feeding into the Digital Solutions Programme	Engagement activity (Sandi Whiting)	AT pathway proposed and out to consultation.	AT Carer Offer launch
WS3: ASC Pathway: Process mapping / assessments consistency checks Young Carers: transition work mirrors ASC Pathway	Carer Journey Mapping (with all partners) ASC Pathway: Refresh Policy / Guidance for Carers		ASC Pathway consistently applied.
W54: Carers Centre - Review / Impact Assessment	Carers Centre - future options / consultation	Decision making	Carer Centre offer re- profiled Information, Advice and Guidance Offer refreshed.
WS5: Information Offer - scoping work (Partner conversations)	Coproduction work (Digital channels)	Consultation linked to the strategy work	
Routine Activity: Training Programme for carers / sta Support for carers through covid (Ca Regular and sustained communication Activity and Events (Carers Week / C	arers Grant) ons (Diane Clarke)		

Appendix 2: Work of the Unpaid Carer Group during the emergency response to the pandemic

Recovery "a new normal" Emergency Response Response and Recovery April March Mav June July August 24th March Community (HUB REVIEW) RMBC HUB ACTIVITY based buildings closed (Carers Centre) 19th May 24th June 18th July Decision from Unpaid Carers Unpaid Carers Unpaid Carers group regarding Meeting Meeting Meeting merger into carers Representatives from: CYPS & ASC, Rotherham Parent Carer programme Forum, CCG, TRFT, Carers Forum, REMA, Barnardo's, project group. Crossroads The purpose of the meeting: focus on how we engage with and help our unpaid carers, both adults and young people, and to develop solutions. Carers Info Pack 3rd July 6th August Carers Grant -Carers Grants Task and Finish programme finalised Group 12th August Press Release for Carers Grant Carers Grant = £50k in grants which was a significant investment from Cabinet for carers during Covid 19 pandemic period. The approach Carers Grant was co-produced with carers and is facilitated by Crossroads

Covid 19 High Level Timeline

Appendix 3: Carers Grants

Carers Grants – August 2020

Aim:

Rotherham Council has joined forces with Crossroads Care Rotherham to launch an initiative to help people who have a long-term commitment to supporting loved ones who would otherwise struggle on their own.

The project is the result of £50,000 worth of funding to help unpaid carers in Rotherham to access the help and the support they need through the COVID-19 pandemic and beyond.

The project aims to reach out to local unpaid carers to ensure their rights and support needs are met in the same way as they would be for the people they care for.

Those caring for a family member or friend who is ill, frail, disabled or has mental health or addiction problems will benefit from the project, which, hopes to ease isolation, provide respite and support with skills training.

Key outcomes:

- 1. 146 people got a grant for what they wanted and it is easy to prove / audit.
- 14 Grants were made to Carers Trust and if they are all successful this will bring in £4000+ into the Borough.
- Skilled conversation were required; need to create a relationship with the carer, needed to understand the carer responsibilities and to support them with the wants and wishes.
- 4. Found a lot of new carers so spin-off support.
- 5. 200+ Wellbeing Packs given out added value.
- 6. Positive feedback from carers received.
- 7. Main reasons for the IT Kit: online shopping, social media, keeping in contact with people, ordering medication, accessing training.

Appendix 4:

Key Objectives: September 2020

Carers Programme: Quarter 2 Key Objectives	What we have done to meet the objective:	Considerations for ongoing work:
We will map the carer experience and ensure the carers programme addresses any gaps.	Focus group work with: ✓ Rotherham Parent Carers Forum ✓ Carers Forum ✓ Crossroads Care ✓ REMA ✓ Barnardos ✓ CCG ✓ Linked with Age UK / Active Independence	 Regular meetings in place with: Rotherham Parent Carers Forum Carer Forum Crossroads Age UK Active Independence Barnardos Young Carer Council ADASS Regional Meetings
We will ensure effective communication processes are in place to fully support carers.	 ✓ Re-issued information pack post the C19 Emergency Response ✓ Carers database established ✓ Website updating work ongoing 	 Information pack to be updated to reflect the national changes inline with restrictions easing RMBC Carer Newsletter to be issued from the 30th August 2021
We will refresh our understanding of the profile of carers in Rotherham in the light of Covid 19	 Intelligence captured in support of the carer vaccine programme – needs looking at post pandemic. 	 Regular mapping and a data dashboard to be set-up via the Unpaid Carers Group
We will invite reps from the Unpaid Carers Group to become members of the Carer Programme Project Group.	✓ March 2021 Unpaid Carer Group agreed the governance of the carer programme.	 August 2021 the Terms of Reference to be strengthened with new chair and membership of partners reviewed.
We will continue to progress the Carers Grant work	 ✓ Phase 1 of Carers Grant allocation complete Feb 2021 ✓ Phase 2 of Carers Grant due to close July2021 2021 – Evaluation work to be undertaken in August 2021 	 Evaluation of the grant work to inform the carer strategy refresh.